

REFORMS IN THE SPHERE OF LEGAL SERVICES IN UZBEKISTAN

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Annotation. Legal services that ensuring the protection of the rights and interests of citizens, play an important role in modern society. They are becoming an increasingly integral part of our daily lives and business process. In this article we will analyze the experience of legal services both in Uzbekistan and abroad, identify best practices and approaches to improving the quality of legal services.

Key concepts: legal services, digitalization, government agencies, legal service center, online consultations, alternative methods of dispute resolution.

In Uzbekistan, recent decades have been accompanied by rapid changes in the legal sphere. Step by step, reforms are being implemented aimed at providing legal support for the activities of government bodies and organizations, especially middle and lower levels, and providing them with high-quality and professional legal services. The expansion of types of services creates situations where previously legal regulation on a general basis was sufficient, but now it is impossible to establish legal order without the development and creation of separate norms and rules. [1]

In this regard, by Decree of the President of the Republic of Uzbekistan dated May 19, 2020 "On measures to further improve the activities of judicial bodies and institutions for the implementation of state legal policy", the creation of legal service centers for state organizations at city and district justice departments was entrusted. [2] Subsequently, on the basis of this Decree, a Government resolution was adopted "On measures for the experimental organization of the activities of legal service centers of state bodies and organizations," which defines the status, functions and operating procedures of the Centers.

As an experiment, legal service centers began their activities for the first time in Namangan, Karshi and Markhamat districts. As a result of applying this approach, the following problems are eliminated, such as: budgetary funds are saved, legality and enforcement are ensured in practice, the quality of legal services will improve, the electronic system "E-huquqshunos" is gradually being introduced, allowing for the collection, processing, analysis of all data related to the provision of legal services to government organizations.

The main activities of the Centers are:

- legal support for the activities of government organizations that provide legal services, and provision of high-quality and qualified legal assistance to them;
- increasing legal literacy and legal culture of employees of government organizations;
- ensuring timely, comprehensive and effective protection of property and other rights and legitimate interests of government organizations, as well as the legality, thoroughness and quality of the acts they adopt. [3]

It should be emphasized that one of the important achievements in improving legal services in our country has been digitalization. This includes introducing electronic systems to simplify access to legal information and provide online advice. Electronic platforms also allow you to prepare documents and submit applications online.

Also, Uzbekistan pays attention to improving the quality of training of lawyers. The introduction of new educational programs and courses contributes to higher qualifications of specialists in the legal field. Strict ethical and professional responsibility standards for lawyers help maintain integrity and integrity in the legal services industry.

In a global context, several key aspects of improving legal services can also be identified:

Alternative methods of dispute resolution: Foreign countries are actively developing alternative methods of dispute resolution, such as mediation and arbitration. This makes it possible to reduce the workload of courts and resolve disputes faster and more efficiently.

Legalization of many aspects of legal activity: In a number of countries, legal services have become available in a broader context, including the sphere of commercial activity, which contributes to business development and attracting investment.

Innovation and technology: Foreign companies are introducing modern technologies, such as artificial intelligence and data analytics, to improve the efficiency and quality of legal services.

International cooperation: Foreign law firms actively cooperate with partners around the world, which promotes the exchange of knowledge and experience, and also provides support to clients in international matters.

Thus, improving legal services is a continuous process that requires adaptation to changing requirements and technological innovation. Domestic experience includes digitalization and improving education, while foreign countries are actively developing alternative dispute resolution methods and investing in technological innovation. It is important to learn from the experiences of other countries and apply best practices to ensure accessibility and quality of legal services throughout the world.

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